LEGAL

Terms of Service and Software Licence

Effective 28 October 2026. These terms govern your use of the Jurisbooks website, Jurisbooks cloud edition, Jurisbooks Offline and our related services.

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> **In brief.** Jurisbooks is licensed to you for use in your own business. Your business data belongs to you. Plans and licences are prepaid for the period you choose and do not renew automatically. Reports and GST figures depend on what is entered, so please have them reviewed before you file. Indian law applies. The full terms below are what bind us both.

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1. About these terms

1.1 Jurisbooks is a product of **Ekatva Ventures**, a partnership firm based in New Delhi, India (“Jurisbooks”, “we”, “us”, “our”). These Terms of Service (the “Terms”) form a

binding agreement between us and the person or business that uses Jurisbooks ("you", "your").

1.2 By creating an account, entering a licence key, clicking "I agree", or downloading, installing or using any part of Jurisbooks, you accept these Terms together with our Privacy Notice and our Refund, Cancellation and Delivery Policy, which form part of them. If you accept on behalf of a business, you confirm that you are authorised to bind it. If you do not agree, please do not use Jurisbooks.

2. Definitions

- **"Jurisbooks cloud edition"** (the program called simply "Jurisbooks", earlier "Jurisbooks Online") means the edition whose books are kept in our cloud service and accessed through the Jurisbooks program.
- **"Jurisbooks Offline"** means the edition installed on your own computer, including Jurisbooks Junior used on other computers in your office.
- **"Service"** means the website, both editions, their updates, the cloud service, and any support we provide.
- **"Plan"** means a paid Jurisbooks cloud edition subscription (Basic, Premium, Business Premium, Mobile Basic or Mobile Premium) and **"Licence Key"** means a key issued for Jurisbooks Offline.
- **"Your Data"** means the business information you or your users enter into Jurisbooks, such as parties, items, invoices, vouchers and settings.
- **"Users"** means you and the people you allow to use Jurisbooks under your account or licence.

3. Eligibility and your account

3.1 You must be at least 18 years of age and use Jurisbooks for lawful business purposes.

3.2 Jurisbooks cloud edition is accessed by signing in with a mobile number verified by a one-time code, or with a Google account, and thereafter with a PIN you set on each computer. You must give accurate information and keep your mobile number, Google account, PIN and computers secure. You are responsible for everything done through your account and by the Users you add, including the permissions you give them.

3.3 Please tell us promptly if you believe your account or licence has been used without your permission.

4. Free trial

4.1 Jurisbooks cloud edition and Jurisbooks Offline may each be tried free of charge for 7 days. A trial that began before 23 October 2026 keeps the length it was given when it began. The Jurisbooks cloud edition trial includes up to 2 companies and one signed-in computer at a time. The trial is provided “as is”, and we may change, limit or withdraw trials at any time.

4.2 When a trial ends, Your Data remains available to view and export, but new entries require a Plan or Licence Key. We may restrict repeated trials for the same person or business.

5. Plans, licences and limits

5.1 **Jurisbooks cloud edition** is offered on Plans for a prepaid period. Each Plan sets the number of companies and the number of computers that may be signed in at the same time, as shown on our pricing page at the time of purchase. Additional companies or logins may be purchased where offered.

5.2 **Jurisbooks Offline** is licensed through a Licence Key issued for a specific edition, business name, computer and period. A key works only on the computer and business name for which it was issued. Office network sharing is available only with a Business Premium key and within the number of computers stated on it.

5.3 Limits are enforced by the software and our servers. Attempting to exceed or circumvent them is a breach of these Terms.

5.4 **Mobile plans.** Mobile Basic and Mobile Premium are Plans for using Jurisbooks cloud edition on one mobile phone at a time, through the Jurisbooks mobile app only. They do not include use on a computer or in a web browser, they do not include the website feature described in clause 5.5, and additional logins cannot be added to them. The features and the number of companies included in each are shown on our pricing page at the time of purchase. Where another Plan includes use on a phone, that is also shown there. The mobile app is offered only where and when we make it available.

5.5 **Your website.** The Premium and Business Premium Plans of Jurisbooks cloud edition include a feature (“Create your website”) with which you may publish a public page for a company in your account (your “Website”), at an address under a domain that we provide — at present a name of your choice followed by “.jurisbooks.in”. The address remains ours and you acquire no ownership of it. We may refuse or withdraw a name that is misleading, offensive, or likely to be confused with another business, a public body or with us; a name may be changed only as often as the program allows; and a name you give up may later be given to someone else. Your Website stays available while your Plan is active and for 15

days after it ends, after which it is taken offline until the Plan is renewed. We may show a short “Made with Jurisbooks” line on it. Clauses 8.2 to 8.7 apply to your Website.

5.6 **Customer messages (SMS).** With the customer messages add-on, the Service sends an SMS to your own customers when you save an invoice, payment receipt, credit note or quotation. Each SMS goes out under our registered sender name, in wording approved by the telecom operators, with a link to the document you saved. You must send only genuine documents of your own business to people who are your customers. You must not use names, document numbers or documents sent through the add-on to pass on payment details of anyone else (such as UPI IDs or bank accounts), web addresses, or anything false or misleading. We keep a record of every message and a copy of every document sent for 180 days, and we may look at them if anyone complains. If we believe the add-on is being misused, we may stop the add-on, or your account, at once and without refund, and we may report the matter to the authorities.

6. Fees, payment and renewal

6.1 Fees are payable in advance, in Indian Rupees, at the prices shown when you purchase. Unless stated otherwise, the prices we show do not include Goods and Services Tax (GST). Where GST applies to your purchase, it is charged in addition to the price, at the rate then in force, and is shown separately before you pay and on your invoice.

6.2 Plans and Licence Keys do **not renew automatically**. Before your period ends we will remind you, and you may renew for a further period at the renewal price then in force, which is published on our pricing page or communicated to you before renewal. A renewal continues from the end of your current period.

6.3 Payments may be made by UPI, bank transfer or through our payment partner. We do not store your card or bank credentials; they are handled by the payment partner under its own terms.

6.4 Refunds and cancellations are governed by our Refund, Cancellation and Delivery Policy. In short, fees are not refundable once a Licence Key has been issued or a Plan has been activated, except where required by law.

6.5 We may revise prices and Plans for future purchases. A change does not affect a period you have already paid for.

6.6 When we receive your payment we issue a payment receipt. The invoice for that payment is issued afterwards and, for Jurisbooks cloud edition, is made available in your account. Please make sure the business name, address, State and GSTIN in your account are correct before you pay: an invoice is issued with the details we hold at the time and cannot be changed afterwards.

7. Your licence to use Jurisbooks

7.1 Subject to these Terms and to payment of the applicable fees, we grant you a limited, non-exclusive, non-transferable, non-sublicensable and revocable licence to install and use Jurisbooks, within the limits of your trial, Plan or Licence Key, solely for the internal business purposes of the businesses registered in it.

7.2 Jurisbooks is licensed, not sold. All rights not expressly granted to you are reserved by us.

8. Acceptable use

8.1 You agree not to, and not to allow anyone else to:

- copy, sell, rent, lend, sub-license or distribute Jurisbooks, or share a Licence Key, account or PIN with anyone outside your business;
- reverse-engineer, decompile, disassemble or modify Jurisbooks, or remove, disable or circumvent any licence check, trial limit, plan limit or security measure;
- access or attempt to access another customer's data, or probe, overload or disrupt the Service;
- use Jurisbooks to create false or misleading invoices, evade tax, or for any other unlawful purpose;
- remove or obscure any copyright, trademark or other notice; or
- use the Service to build a competing product or to benchmark it for publication without our written consent.

8.2 **What you publish on your Website.** You decide what your Website shows, and you alone are responsible for it: the business details, items, descriptions, pictures, prices, offers and every other content, and for having the right to use them, including pictures, brand names and trade marks. You must keep it accurate, current and lawful. We do not check Websites before they are published.

8.3 You must not use your Website, and must not allow it to be used, to:

- offer goods or services that are illegal, or that require a licence or registration you do not hold;
- publish content that is false, misleading, defamatory, obscene, hateful, or that infringes anyone's intellectual property, privacy or other rights;
- pretend to be another person, business, bank or public body, or ask visitors for passwords, one-time codes, card or bank details;
- lead visitors to harmful or deceptive pages, or distribute malware; or

- send, or collect details for, unsolicited bulk messages.

8.4 **Orders and messages.** An order or message sent through your Website is a request from the visitor to you. Any sale that follows is a contract between you and that customer alone. We are not the seller, nor an agent or party to it; we do not collect or hold payment for it; and we are not responsible for price, quality, delivery, returns, warranties, taxes or disputes. You are responsible for the bills you issue and for complying with the laws that apply to selling to your customers, including consumer-protection, e-commerce, legal-metrology and tax laws.

8.5 **Visitors' details.** The names, mobile numbers, addresses and messages that visitors send through your Website are passed to you so that you can deal with their order or enquiry. You must use them only for that purpose and as the law allows, keep them secure, and must not sell them or use them for unsolicited marketing. To limit misuse, we may limit the number of orders and messages a Website accepts and may discard those that appear to be automated or abusive, without telling the sender or you.

8.6 **Taking a Website offline.** We may take your Website or any part of it offline, withdraw its address, or prevent it from being published — with notice where reasonably possible, and without notice where we consider it necessary — if we believe it breaches these Terms or the law, if we receive a complaint or an order of a court or authority about it, or to protect visitors, other customers or the Service. Doing so does not by itself end your Plan and gives no right to a refund. Anyone may report a Website to our Grievance Officer (clause 23).

8.7 The website feature is provided on the terms of clauses 11 and 16. We do not promise any number of visitors or orders, or any position in search results, and we may change its designs and features from time to time.

9. Your data

9.1 **Ownership.** Your Data belongs to you. We claim no ownership of it.

9.2 **Our limited use.** For Jurisbooks cloud edition, you grant us a limited licence to store, process, transmit and display Your Data solely to provide, secure, support and improve the Service for you. We do not sell Your Data and do not use the contents of your books for advertising.

9.3 **Where it is kept.** Jurisbooks cloud edition keeps your books saved securely in the cloud, with a working copy on each computer you use. Jurisbooks Offline keeps Your Data on your own computer and in any backup location you choose; it is not sent to us.

9.4 **Your responsibility.** You are responsible for the accuracy and lawfulness of Your Data, and for having the right to record the details of your customers, suppliers and staff. How we

handle personal information is described in our Privacy Notice.

9.5 **Support copies.** When you ask us for help (by a ticket, a call or an email) and the problem needs us to look at your books, we may take a copy of Your Data from the cloud, instead of asking you to send your books by email or message. Only our authorised owner can take such a copy; each copy is recorded against your request, is used only to resolve it, and is deleted once the request is closed.

10. Backups, retention and deletion

10.1 Jurisbooks makes automatic local backups, and the Jurisbooks cloud edition additionally keeps Your Data in the cloud. You should nevertheless keep your own independent copies of important records, for example by using the backup and export features or the optional Google Drive copy.

10.2 A company you delete in Jurisbooks cloud edition can be restored for 30 days, after which it may be permanently deleted. If a free account is removed, its books are kept for at least 30 days so they can be restored on request.

10.3 If your Plan ends and is not renewed, we will keep Your Data for a reasonable period so that you may renew or export it. We may delete it after giving you notice. Please export your records before your access ends.

11. Availability, offline use and updates

11.1 We aim to keep Jurisbooks cloud edition available at all times, but it may occasionally be interrupted for maintenance, updates or reasons outside our control. We do not guarantee uninterrupted or error-free operation.

11.2 Jurisbooks cloud edition continues to work on a computer without an internet connection for up to 7 days at a time, provided your Plan or trial is active. Changes made offline are sent to the cloud when the connection returns. Where several people work on the same company offline at the same time, document numbers may repeat; Jurisbooks will point these out so that they can be corrected.

11.3 Jurisbooks cloud edition updates itself. We may release updates that add, change or remove features, provided that the core purpose of your Plan is maintained for the period paid. We may require a minimum version for security or compatibility.

11.4 **Licence and usage information.** When a computer or phone running Jurisbooks (either edition) is connected to the internet, the program may send us technical and licence information: the Licence Key or account it is running under, the business name the licence was issued to, an identifier of the device, the edition and version of the program, the date

and time, and the internet address from which it connected (which indicates an approximate location). We use this information only to confirm that Jurisbooks is being used within its licence, to prevent misuse, and to provide support and updates. The program does not send us Your Data for this purpose: the books, bills, parties, items, backups and any other content you have entered remain yours and are not collected.

12. Accounting, tax and legal outputs

12.1 Jurisbooks is a tool for keeping books. Invoices, ledgers, GST summaries, financial statements and other outputs are derived from the data and settings you enter, and tax law changes from time to time.

12.2 Jurisbooks does not provide tax, accounting or legal advice and does not itself file any return. You remain responsible for checking your records and outputs, preferably with a qualified professional, and for meeting your own statutory obligations.

13. Third-party services

The Service relies on reputable third-party providers, including cloud hosting and sign-in providers, Google Drive (optional copy of your books), SMS and email delivery services (sign-in codes and service messages), payment partners, WhatsApp (sharing that you initiate), GitHub (program downloads and updates) and Cloudflare (delivery of customers' Websites). Their services are governed by their own terms. We are not responsible for their acts or omissions, although we choose them with care.

14. Intellectual property and feedback

14.1 Jurisbooks, its software, design, documentation, name and logo are owned by us and protected by law. Nothing in these Terms transfers them to you.

14.2 If you send us suggestions or feedback, you allow us to use them freely to improve Jurisbooks, without any obligation to you.

15. Security

We apply reasonable security practices appropriate to the nature of the Service, including encrypted connections, access controls and protected storage of sign-in credentials. No system is entirely secure; you agree to protect your devices, sign-in methods and PINs and to notify us promptly of any suspected misuse.

16. Disclaimer of warranties

To the fullest extent permitted by law, the Service is provided “as is” and “as available”. We exclude all warranties and conditions not expressly stated in these Terms, including implied warranties of merchantability, fitness for a particular purpose and non-infringement.

17. Limitation of liability

17.1 To the fullest extent permitted by law, we shall not be liable for any indirect, incidental, special or consequential loss, or for any loss of profits, revenue, business, goodwill or data, the cost of re-creating data, tax penalties or interest, or claims by your customers or suppliers, arising out of or in connection with the Service.

17.2 In particular, we are not liable for loss arising from hardware or power failure, loss or theft of a device, malware, unauthorised use of your sign-in, PIN or Licence Key, actions of your Users, deletions you make, or events beyond our reasonable control.

17.3 Our total aggregate liability for all claims relating to the Service shall not exceed the fees you actually paid to us for the Service in the twelve (12) months preceding the event giving rise to the claim. Where you use only a free trial, our liability is limited to the extent permitted by law.

17.4 Nothing in these Terms limits liability that cannot lawfully be limited, including for fraud.

18. Indemnity

You agree to indemnify and hold us harmless against claims, losses and reasonable costs arising from your breach of these Terms, your unlawful use of the Service, Your Data, or your Website and the sales, orders and messages that come through it.

19. Suspension and termination

19.1 You may stop using Jurisbooks at any time. Unused periods are not refunded except as set out in our Refund Policy.

19.2 We may suspend or terminate your access, with notice where reasonably possible, if you breach these Terms, fail to pay, use the Service unlawfully, or if required by law. We may act without notice where necessary to protect the Service or other customers.

19.3 On termination your licence ends and you must stop using Jurisbooks. Clauses that by their nature should survive (including 8.4, 8.5, 9, 10.3, 12, 14, 16, 17, 18 and 22) will survive.

20. Changes to the service and to these terms

We may update these Terms from time to time. The current version is always published on this page with its effective date. For material changes we will give reasonable notice, by email, in the program or on this website. Continued use after a change takes effect constitutes acceptance of the revised Terms.

21. Communications and notices

21.1 **Service messages.** You agree to receive service communications from us by SMS, WhatsApp, email or within the program, including sign-in codes, trial and renewal reminders, receipts, payment links you ask for and important notices about your account. These are part of the Service and are sent even if your number is registered on the National Do Not Call (DND) registry.

21.2 **Information and offers.** By accepting these Terms you also give your consent to receive information about Jurisbooks and offers from us (Ekatva Ventures) by SMS, WhatsApp and email at the mobile number and email address on your account, including from our registered sender name JURISB. We send these only as the telecom rules allow, and you can withdraw this consent at any time by writing to us at the contact details in clause 25, or by replying STOP to an email or WhatsApp message from us; withdrawing it does not stop service messages under 21.1.

21.3 **Notices.** Notices to us should be sent to the contact details in clause 25.

22. Governing law and disputes

22.1 These Terms are governed by the laws of India.

22.2 If a dispute arises, please write to us first; we will try in good faith to resolve it within 30 days. Any dispute not so resolved shall be referred to arbitration by a sole arbitrator under the Arbitration and Conciliation Act, 1996. The arbitration shall be conducted in English, and its seat and venue shall be New Delhi. Subject to the foregoing, the courts at New Delhi shall have exclusive jurisdiction. Nothing in this clause limits any right you may have under the Consumer Protection Act, 2019.

23. Grievance redressal

For any complaint about the Service, Your Data or these Terms, please contact our Grievance Officer at support@jurisbooks.com or +91 92204 99490. We will acknowledge your complaint within 48 hours and aim to resolve it within 15 days.

24. General provisions

- **Entire agreement.** These Terms, with the Privacy Notice and Refund Policy, are the entire agreement between us regarding the Service.
- **Severability.** If any provision is held unenforceable, the remainder continues in full force.
- **No waiver.** A delay in enforcing a right is not a waiver of it.
- **Assignment.** You may not transfer your rights without our written consent. We may assign ours to a successor of our business.
- **Force majeure.** Neither party is liable for delay or failure caused by events beyond its reasonable control.
- **Language.** These Terms are written in English, which prevails over any translation.

25. Contact

Ekatva Ventures (Jurisbooks), New Delhi, India · support@jurisbooks.com · +91 92204 99490 · www.jurisbooks.com